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| Item | Respondent | Complainant | Complaint Date | Received Date | Complaint Description  | Recommendations |
|  | Bethany Zazaba | John Harvey | 3/29/2019 | 4/1/2019 | Complainant alleges the agent engaged in unethical behavior by attempting to collect a broker's fee for a property transaction in Delaware, where Ms. Zazaba is not a license broker. Complainant also alleges Ms. Zazaba inflated to value of the property. Complaint acknowledgement was sent on 4/2/19 and the Response Request was sent on 4/2/19. Response received 4/10/19. | Close; no jurisdiction |
|  | Paul Horton | Natonya Huggins | 1/21/2019 | 3/27/2019 | Complainant alleges the licensee falsely accused them of not paying their monthly fees. Complaint Acknowledgement and Response Request sent on 3/27/19. Response received on 4/10/2019; respondent denies the allegations. | Close; no jurisdiction |
|  | The Webb Group of Marcus Millichap ( Hessam Nadji,, Bryn Merry, Matthew Drane, Cameron Webb, Jesse Mates, and Louis Jacobe) | Irvin E. Morgan | 3/16/2019 | 3/27/2019 | Complainant alleges agents of the Webb Group misrepresented the price of the property when they represented him in selling the property for $290,000. Complainant alleges Louis Jacobe was also a managing member of the group that purchased the property and resold the property 4 months later for $585,000. Complaint Acknowledgement and Response Request sent on 3/27/19. Response received 4/11/19 from Attorney Griffin (representing Cameron Webb, Jesse Mates, and Louis Jacob) denying the allegations.  | Close; no violation |
|  | George Bryant | Andre Upshur | 4/11/2019 | 4/17/2019 | Complainant alleges Mr. Bryant "has been calling, texting and emailing threatening messages." Complaint Acknowledgement and Response Request sent 4/17/2019. Response received on 4/17/19; respondent refutes allegations. | Close; no violation  |
|  | OP Property Management, LLC | Xavier Salcedo | 4/14/2019 | 4/15/2019 | Complainant alleges the company did not follow through on the incentives promised when signing lease. Complaint Acknowledgement and Response Request sent 4/15/2019. Response received on 4/29/19; respondent refutes allegations. | Close; no violation |
|  | Jamie Glassman | Harris Qureshi & Gita Ram | 3/25/2019 | 3/28/2019 | Complainant alleges the property manager agreed to transfer keys and security deposit, but the security deposit was returned for insufficient funds 4 months ago. Complainant alleges the property manager has not been responsive in resolving this issues. Complaint Acknowledgement and Response Request sent on 3/28/19. Read receipt for email received 3/28/19. Reminder to respondent sent 4/12/19; read receipt for email received 4/12/19. To date no response sent by respondent. | Refer to RIS  |