



Real Estate Commission Complaint Log

September 10, 2019

Item	Respondent	Complainant	Complaint Date	Received Date	Complaint Description	Complaint Category	Recommendations
1.	John Seggerman			7/11/2019	Received notification from Mr. Seggerman's attorney, Roy Kaufmann, that licensee was pled guilty to conspiracy to defraud the United States, making and subscribing to false individual tax returns, and making and subscribing to a false estate tax return. Mr. Seggerman was sentenced to 120 days in prison on 6/26/19. Documents uploaded to library.		Informal Admonition
2.	Constantinos Economides	Anonymous		3/21/19	Complainant submitted documentation on respondent's criminal charges to support their belief of possible violations, including failure to advise Board of criminal proceedings. The Commission deferred a decision on the matter pending outcome of sentencing agreement;		Closed; no violation



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					requested for licensee and attorney to provide outcome of sentencing agreement following the August 9, 2019 hearing. Charges were dismissed at the August hearing.	
3.	Gwendolyn Gasquet	Earnest Bridges	6/19/2019	6/21/2019	Complainant alleged the licensee did not properly list a property in the MLS or MRIS. Complainant also alleged the licensee used her to leverage other offers and access value of construction to renovate the property. Complaint acknowledgment and response request sent on 6/21/19. Response received on 6/28/19; respondent refutes allegations.	Closed; no violation
4.	Sia Senior	Clayton Marshall		7/22/2019	Complainant alleged Sia Senior, realtor and owner of the property, failed to disclose water issues in the basement when he and his wife purchased the property from her.	Closed; civil matter



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					The complainant alleges they have spent \$9200 to resolve the issue and Sia has not been responsive to this issue. Complaint Acknowledgement and Response Request sent on 7/23/2019. Response received on 7/30/2019; respondent denies allegations.	
5.	Jeanne Kersting	Mr. William Jones and Mrs. Lisa Jones	6/24/2019	6/24/2019	Complainant alleged they paid a higher purchase price and monthly maintenance fee for two parking spaces included in the 2013 sale. Complainant alleged the elderly couple were told to give back one parking space in 2014. The couple assigned the parking space to the agent, who also has a unit in the building, for a consideration of \$10 when parking spaces in the building average between \$15,000 -	Closed; no violation (J. Kersting & D. Landry)



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					<p>\$25,000. Complaint alleged the parking assignment was not properly executed and notarized between both parties but was sold to a third party with sale of her condominium. Complaint acknowledgement and response request sent 7/12/19. Response received 7/17/19; respondent refutes allegations.</p>	
6.	Avis Mayfield	Cecelia Waldeck	7/3/2019	7/9/2019	<p>Complainant alleged the license is non-responsive to subpoenas for a landlord and tenant dispute and refuses to divulge business address or agent. Complaint Acknowledgement and Response Request sent on 7/12/19. Response received 7/18/19; respondent refutes allegations.</p>	<p>Closed; no violation</p>



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7.	Mark Rutstein	Senna Shehadeh	7/15/2019	7/17/2019	Complainant alleged the agent listed the property with two parking spaces, but the unit legally had one parking space. Client purchased this property with the value of two parking spaces and alleges the agent in not working with her to resolve the matter. Complaint Acknowledgement and Response Request sent on 7/17/2019. Response received 8/1/19, exhibits received via courier on 8/12/19; respondent refutes allegations.		Close; no violation (civil matter against the seller)
8.	Albert Elliott	Amber Gray	7/12/2019	7/29/2019	Complainant alleged the respondent did not provide a copy of the signed addendum to release the borrower from the existing contract and did not disclose that the seller had another ratified contract. Complaint Acknowledgment and		Close; no violation



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					Response request sent on 8/13/19. Response received 8/20/19; respondent refutes allegations.	
9.	Kimberly Rice	Audrey Yiadom	8/9/2019	8/14/19	Complainant alleged the respondent did not remove the listing of her home from MLS as agreed by COB August 7th. Complainant alleged the respondent has refused to remove listing unless they remit a \$1000 fee. Complaint Acknowledgment and Response Request sent on 8/14/19. Response received 8/21/19; respondent refutes allegations.	Close; no violation
10.	Christopher Woods	DC Office of Deputy Mayor for Planning and Economic Development	7/30/2019	8/13/19	Complainant alleged the respondent advertised the property as being for sale without any restrictions when the property is encumbered	Forward to OPLA Investigations



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					with an affordability covenant. Complaint Acknowledgment and Response Request sent on 8/13/19. Response received 8/26/19; respondent refutes allegations.	
11.	Alicia Swanson Canty	Anonymous	8/13/2019	8/14/2019	Complainant alleged the respondent is representing themselves as a realtor and sales representative, but has not had an active license since 2009. Complaint Acknowledgement and Response Request sent 8/14/19. Response received 8/23/19; respondent refutes allegations.	Forward to RIS (A. Canty- Forward to RIS; G. Bryant- Forward to OPLA Investigations)
12.	James Koss		6/2/18	6/2/18	Breach of by-laws by selecting positions that portions must be chosen by directors amongst the Directors. Keeping old board members on bank accounts, fines for sanitation department,	Closed; no violation



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					overall abuse of power. Sent request for response on 6.6.2018. Received response on 7.2.2018. Commission reviewed case on July 10, 2018 and recommended to forward to investigations. Forwarded to investigations on 1/31/2019*	
13.	Felita Phillips	Nannette Nathan	3/23/18	4/6/2018	The complaint was received via email on April 6, 2018, the response was received via email on April 12, 2018. Complaint alleges code of ethics violations and good real estate practices and intentionally violated the law. (Signature for property sale, funds used for repairs, billing for services). Commission voted to forward to OPLA Investigations on 5/8/2018.	Defer for further investigation (to obtain additional financial documents)
14.	Randolph Perrin	Darryl Pope	3/11/2019	4/1/2019	Complainant alleges Mr. Perrin has not removed	Close; complaint withdrawn\



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					the complainant's property from their listing per the complainant's request. Complaint acknowledgement was sent on 4/1/19 and the Response Request was sent on 4/2/19. Response received on 4/4/2019; respondent reported the listing was removed on 3/11/2019. Mr. Perrin has held an active license 2003; no history of disciplinary action.		allegations cannot be substantiated
15.	Shirley Wigglesworth	Hattie Brown			Complainant alleges Hattie L. Brown Realty did not pay her commission for a transaction. Complaint Acknowledgement and Response Request sent 12/17/18. Response received 12/24/2018. Respondent refutes allegations. On 1/8/19, REC found no violation by respondent and recommended to investigate complainant.		Send to OGC for preparation of NOID (60-day suspension and \$2500 per violation= \$5000)



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					OPLA Investigation requested 1/22/19.		
16.	Daniel Crosby				<p>Commission voted to issue Final Order on 9/11/2018. Licensee did not respond to Notice mailed on April 19, 2018; resent the notice via certified mail on 10.16.2018 Mailed via certified on 10.16.2018 certified tracking number 70082810000178454296 also number on green card barcode is 9590940240378079494829. As of 4/9/19, the tracking status states: "Out for delivery on October 20, 2019". NOID resent 5/10/19 via regular and certified mail; certified tracking numbers 70141820000231607783.</p>		<p>Commission reviewed final order; signed by Chairman.</p>